

Job Posting



4455 Clarence Taylor Crescent · Delta · BC V4K 3E1 · Phone: 604.946.4411

deltapolice.ca

The Delta Police Department, one of the most respected police departments in Canada, is based in the richly diverse community of Delta, BC. Our core values of Honour, Integrity, Courage and Trust are the basis of our leadership philosophy and drive our commitment to the community. Every employee and volunteer with Delta Police Department is expected to be a leader by living our core values in all that we do.

Position:	Victim Services Case Worker	Competition No:	CE 18-32
Salary:	Callout at \$27.99 to \$32.94 per hour Standby at \$3.50 per hour	Closing Date:	Oct 26, 2018
Status:	Auxiliary (On-Call)	Apply:	DPD External website: Civilian Recruiting
Possible Hours of Work:	Anytime on Weekends After 1600 hrs. through to 0800 hrs. on Weekdays Mon – Fri office shifts as and when required		

Responsibilities:

This is specialized work involving the provision of crisis intervention services to victims and witnesses of crime and other forms of trauma. Additionally, Auxiliary Victim Support Workers may assist with office work at the request of the Program Coordinator. Crisis intervention services consist primarily of responding to requests for emergency support from members of the Delta Police Department and may include attending alone or with a colleague to any scene where requested by police, providing emotional support to any victim or witness of crime or trauma, arranging for transition home placement, transportation where appropriate, assisting police with next of kin notifications and assisting the Fire Department, Emergency Social Services or other agencies with victims of accidents or in disaster situations.

Required Education, Experience and Skills:

- Grade 12, preferably supplemented by courses in social services, victim services, trauma intervention or criminology, plus considerable related experience, or an equivalent combination of training and experience.
- Knowledge and understanding of the objectives and procedures of the Delta Police Department, Delta Police Victim Services and the services available to victims of crime and other traumas.
- Working knowledge of court and police procedures and the Criminal Justice System as it relates to the work performed.
- Demonstrated skills and experience in providing crisis intervention skills including the ability to work effectively under pressure.
- Clear understanding of the boundaries, limitations and safety standards in the provision of crisis intervention services.
- Demonstrated ability to work well with minimum supervision, as well as, part of a team.
- Ability to maintain effective working relationships with a variety of internal and external contacts.
- Ability to communicate effectively verbally and in writing.
- Ability to handle sensitive information in a confidential manner.
- Basic familiarity with computers and software, including office suite.
- Must be comfortable working in an environment with a Facility Dog present.
- Estimated time of arrival to Delta Police Department must be a maximum of 30 minutes while on call.

Preferred Training and Experience:

- A Degree in a related field (i.e. social work, criminology, psychology, sociology, criminal justice, etc.)
- Estimated time of arrival to Delta Police Department must be a maximum of 30 minutes while on call.
- Ability to obtain and maintain a security clearance with Delta Police Department.
- Experience working in a police agency or within the criminal justice system is an asset.
- Familiarity with Penelope Case Management software, PRIME and JUSTIN is an asset.

Required Licenses, Certifications and Registrations:

- Valid BC Driver's license with a safe driving history.